Steven L. Beshear Governor

Leonard K. Peters Secretary Energy and Environment Cabinet



Commonwealth of Kentucky
Public Service Commission

211 Sower Blvd. P.O. Box 615 Frankfort, Kentucky 40602-0615 Telephone: (502) 564-3940 Fax: (502) 564-3460 psc.ky.gov David L. Armstrong Chairman

James W. Gardner Vice Chairman

> Linda Breathitt Commissioner

March 17, 2014

Ms. L. Joan Miller Richardsville Gas Company, Inc. P.O. Box 9675 Bowling Green, KY 42102

Re: Case No. 2014-00066

Ms. Miller:

The attached document, received by Leah Faulkner, Manager, Electric and Gas Rate Design Branch, Kentucky Public Service Commission is being filed in the record of the above-referenced case. If you have any comments you would like to make regarding the document, please do so within five days of receipt of this letter. If you have any questions, please contact Jonathan Beyer, Staff Attorney, at 502/782-2581

f Derouen ecutive Director

Attachment

cc: Case File - Case No. 2014-00066



## RECEIVED

## P.O. BOX 9675 BOWLING GREEN, KY 42102 December 18, 2013

PUBLIC SERVICE COMMISSION

Public Service Commission 211 Sower Blvd P.O. Box 615 Frankfort, KY 40602

Ms. Leah F. Faulkner:

Per the suggestion of Mr. Shaw and Mr. Baer, I have compliced the set figures.

- I. We would like to set a cold check fee above the bank charges. I would suggest a fee of \$20.00. We have very few cold checks but it is a time consuming process to collect them.
- 2. We request approval to charge a late fee of 1.5% per month or 18% annual.
- 3. We would like to establish a fee for collecting late payments, disconnecting and reconnecting service. The trip to Richardsville is 17 miles from our office one way for a total trip of 34 miles. At the approved IRS rate that is \$19.24 per round trip. To drive out there and either collect a late payment, disconnect, or reconnect takes between one hour fifteen minutes to one hour forty-five minutes depending mostly on traffic. Google says 20 minutes one way but I think they have not driven in Bowling Green, KY traffic lately. Our labor rate for one service technician is \$60.00 per hour and for two men it is \$80.00. It is unfair to our other company to have to bear this expense.

Upon approval and firm figures established these request, I will notify all customers by letter of the changes. Your prompt action on this matter will be appreciated.

Sincerely,

L. Joan Miller